

Maxim Vlasov

AI-native Product Engineer & Automation Lead

I ship AI products and operational systems: from idea to launch, metrics, and revenue.

7+ years · Remorvi: 0 → 8,400+ users, solo · former head of department

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Experience

US e-commerce brand, top-7 on Amazon (NDA)

02.2025 – present · external contract

AI Automation & Operational Efficiency Engineer

Company name under NDA. Scale disclosed: a US beauty brand ranked top-7 in its Amazon category, with products...

- Built a single intake point for ~200 employees: Slack workflows with automatic routing and department tagging. Scattered DMs are gone.
- Replaced part of the paid SaaS subscriptions with in-house scrapers and automations (Amazon: reviews, ratings, products; hh.ru, LinkedIn) – saving tens of thousands of dollars a year.

Spix

10.2024 – present · primary role

Head of Support & Automation (AI / RPA)

Spix – an AI platform for managing marketplace reviews: 10M+ reviews processed, integrations with 12...

- Built out tier 1-3 support operations: escalations, SLAs, and coordination with engineering and analytics.
- Moved monthly reporting for leadership to full automation: dashboards and key metrics instead of manual data pulls.

Ticketscloud

09.2023 – 01.2025

Head of Technical Development & Automation

Growth: Senior Technical Manager → Head of Technical Development & Automation

Ticketscloud – a ticketing platform: 721K+ events, ~3,000 organizers (Comedy Club, "Dikaya Myata"); acquired...

- Built the technical department from scratch: hired and onboarded tier-2 specialists, managers, and technical designers; set KPIs and areas of ownership.

Payture

05.2022 – 10.2023

Lead Technical Support Specialist (QA)

- Supported the payment infrastructure: transaction log analysis, API diagnostics, terminal setup, payment scenarios, holds, and refunds.

Modulbank

04.2020 – 04.2022

Lead Technical Specialist (Team Lead)

Growth: Support Operator → Technical Support Specialist → Lead Technical Specialist (Team Lead)

- Handled complex incidents alongside engineering and coordinated the technical support line.

Yandex

03.2019 – 06.2020

Business Client Support Specialist

- Handled B2B client inquiries across ecosystem services; knowledge-base additions reduced repeat requests on common questions.

Key projects

Remorvi — Prepares AI photos and videos for publishing: after processing, content looks shot on a real phone....

8,400+ users · 38,000+ uses · solo, from idea to launch

Morvi — AI image-generation marketplace: ComfyUI workflows on RunPod GPUs, BullMQ queues, a web+api monorepo.

158 API unit tests · stub executor for local development without a GPU

Worqi — An AI-first job marketplace: semantic vacancy matching (pgvector + OpenAI embeddings), a Telegram Mini...

Education

VKI NSU — Associate degree, Programming in Computer Networks (2020)

NGOK — Information Technology: Promotion & Advertising (2023)

Stack

AI Engineering: OpenAI API · Anthropic API · Gemini API · LangChain / LangGraph · RAG + pgvector · AI agents · MCP servers · prompt engineering

Backend & Data: Python · TypeScript · Node.js · Bun · Hono · Fastify · aiogram · PostgreSQL

Frontend: Next.js · React · Tailwind CSS · shadcn/ui · Telegram Mini Apps · Chrome extensions

Monorepo & Delivery: Turborepo · pnpm workspaces · GitHub Actions · Vitest · Playwright · pytest · Package Publishing · NPM Registry

Workflow & AI: Cursor · Claude Code · Gemini · ChatGPT · Grok · GLM · Kimi · Git

Automation & Integrations: Make · n8n · RPA · Telegram Bot API · Slack API · web scraping & parsing · marketplace APIs (Amazon, Ozon, WB, Yandex Market)

Infra & Ops: Linux / VPS · Neon · Cloudflare R2 · Upstash · Sentry · PostHog · ExifTool · FFmpeg

Product & Leadership: KPI / SLA · BI dashboards · unit economics · A/B testing · hiring & mentoring · building teams from scratch · teaching teams AI tools